

Department of Contracts
Notre Dame Ravelin
FLORIANA

To Ministries
and Government Departments
EPPS Users

14 September 2023

**NEW EMAIL ACCOUNT FOR EPPS CONTRACTING AUTHORITY USERS TO
USE TO CONTACT THE IT UNIT OF THE DEPARTMENT OF CONTRACTS**

In order to improve the service that the IT Unit provides to all ePPS users, in particular those who work in Contracting Authorities and Government entities, a new email account has been created. The address is epps.ca@gov.mt.

This email is to be used when technical issues are encountered on ePPS. When sending an email, you are to include the following details:

CfT CA Unique ID (optional)

Title

Internet Address

Name of Associated Officer (if applicable)

Username of Associated Officer (if applicable)

Description of Issue

Browser Name and Version (optional)

Operating System Name and Version (optional)

Screenshots

Any other relevant details you deem necessary

The above details can be found in Annex 1 (attached), in a table format so to facilitate the copying of the table in the email body.

Using the above email address will help the Technical Support Team provide you with a better service.

Your cooperation will result in a quicker resolution to your technical issue.

Anthony Cachia

Director General (Contracts)